

# LAUREN SABO

33043 Redwood Boulevard, Avon Lake, OH 44012

Cell: 440-670-6771 - sabomlauren@gmail.com

---

## PROFESSIONAL SUMMARY

Skilled key holder proficient in processing payments, resolving customer service issues and opening and closing store according to procedures. Collaborative team player.

---

## SKILLS

- Trusted key holder
  - MS Windows proficient
  - Excellent memory
  - Highly observant
  - Multi-tasking strength
  - Team player
- 

## WORK HISTORY

06/2016 to Current **Summer Tennis Staff**

*Westwood Country Club – Rocky River, Ohio*

Ensured superior customer experience by addressing customer concerns, demonstrating empathy and resolving problems on the spot. Provided an elevated customer experience to generate a loyal clientele. Routinely answered customer questions regarding merchandise and pricing.

04/2015 to 06/2016 **Shift Manager/Key Holder**

*Fresh Planet – Avon, Ohio*

Prepared food for customers, as well as preparing food needed for the current days work and days to follow. Distribute shift duties to employees, watch over store and handle issues with customer service. Built long-term customer relationships and advised customers on purchases and promotions.

---

## EDUCATION

Current

**Bachelors of Arts Bachelors of Science: Marketing**

*The Ohio State University - Columbus, Ohio*

- Media Marketing and Communications Scholars Group

2016

**High School Diploma:**

*Avon Lake High School - Avon Lake, Ohio*

- Member of National Honors Society
- Member of English National Honors Society