

Rate Change FAQ

Effective September 1, 2023

What is the rate change?

- REDCap administrators are part of the Electronic Data Capture (EDC) team and part of the College of Medicine Department of Research Information Technology (RIT). Rates for all RIT services are increasing, effective Sept 1, 2023, in response to the approval by the OSU Board of Trustees of rate changes to a wide range of university services.
- All RIT services *except for standard EDC services* (see below), will be invoiced at a new rate of \$124/person/hour.

Why are rates changing?

- It is a University-mandated change to RIT's hourly rate as part of a review of university-provided services. This rate change is only to cover changes in RIT's operational costs. Questions about this change can be directed to Colin Odden (colin.odden@osumc.edu), RIT Director and Deputy Chief Research Information Officer

What is the difference between 'standard' and 'advanced' in the rates?

- The higher hourly rate reflects an identified need for a deeper level of expertise and experience. Our personnel follow OSU's Career Roadmap, and we have distinguished services by the Career Roadmap rank of the personnel performing them.

Standard Rate - \$114/hour

REDCap builds limited to "base" REDCap code
It's anticipated this rate will cover 95% of fee-for-service and voucher work

Advanced Rate - \$124/hour

REDCap builds needing advanced functionality not included in "base" REDCap, examples include but are not limited to:

- adoption of integrations not native to REDCap (e.g., FlightTracker, IHIS)
- use of the eConsent template
- custom dashboards

Discovery of solutions for identified needs that cannot be met by "base" REDCap or existing external modules. Examples include, but are not limited to:

- Gamification
- FitBit integration
- Timeline followback

How do I know (or find out) what rate my project will be charged?

- We offer consults on Thursdays where we can begin gathering requirements for your project.
- In addition to scheduling a consult [using this link](#), users should also [submit a new project request](#).
- The RIT EDC team meets on Fridays to discuss projects in the queue (proposals coming from both the Thursday consults and the CCTS email box). We aim to provide a cost estimate within 7 working days of receiving a request.