

**QI Council Meeting** February 22, 2017 \* 8:45 – 9:45

### Agenda

Agenda Item/ Topic		Key Points		Action Items	Responsible Party/ Timeline
QI topics: Surveys	•	New goal for 2017 based on Strategic Plan review	•	Make new board member orientation plan as the next QI project	QI Team
PM dashboard	•	make recommendations for improvement, action steps Board report for March	•	Reviewed all LCHD's PMs for 2016 and made comments and/or recommendations  Summary of all PMs and recommendations/ comments will be presented at March Board	QI Team Donna
Next meeting	•	Next meeting will be: QI Project (grant funding processes)	Tu	esday, April 11, 2017 at 8:45	QI Team & Donna

☐ Attendees or ☑ Refer to sign-in sheen		Attendees	or 🛛	Refer to	sign-in	shee
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☐ Attachments:

Notes Generated By: Christina Bramlage



Title	310 S	. Main Street, Bellefontaine, Ohio 433  QI / PM Council	11
Date	Wed	dnesday, February 22	2, 2017
	Name	Signature	Department
	Christina Bramlage	Christina Branlage	WIC
	Donna Stunt Metzler	Jone Motyla	- Admin
	Kay Schroer	Lay Schreer	Adain
	Matt Stonerock	fact Store cont	Fruis
	Kelly Reaver	Kelly Regiver	PH



LEADERSHIP TEAM MEETING - March 1, 2017

ATTENDANCE: Craig, Donna, Kay, Steve, Lisa, Corinne GUEST: Bob Harrison

#### 2/22/2017 minutes were reviewed:

- Leica will email instructions for the annual BBP/TB training today.
- Annual ODH financial report, state subsidy application, and quality indicators have all been completed and uploaded.
- The proposed Open House is postponed until the fall, closer to levy time.
- HIIT questionnaire will be distributed following Doc's approval of content.

#### Out of County Travel:

• 1 PH RN, hearing screenings, 4/6 Urbana

Corinne is working on the OPOD data entry system.

Steve needs 2016 child fatality and environmental stats ASAP to complete the annual report!

United Way volunteer day is Friday, May 5. Let Kay know if you have an idea for a project. Discussed was the possibility of information distribution for the sexual health clinic (fliers/posters).

Christina was approved to proceed with a contract for a WIC reminder/recall system. It is in her budget and has been approved by State WIC.

LCHD will be the host site for an EPA grant writing workshop on June 6 from 9:00-3:00. Discussion included which staff members should attend, one from each division.

#### 2016 Performance Management Dashboard was reviewed and discussed.

Bob Harrison distributed copies of several documents addressing permitted and prohibited activities of the Board of Health of a General Health District in regards to levies and bond issues. Discussion included what employees can and cannot do on paid time and with public funds.

Next meeting: Wednesday, March 8, 8:30 a.m.



The Board of the Logan County Health District met in rescheduled regular session on Wednesday, March 8, 2017. President Harrison called the meeting to order at 1:04 p.m. followed by the pledge to the flag. Members present on roll call were Mr. Harrison, Mrs. Price, Dr. Varian, Mrs. Watkins, and Mrs. Collins. Staff members present were Health Commissioner Dr. Boyd C. Hoddinott, Administrator Lisa G. Brown, Environmental Health Director Craig D. Kauffman, Director of Nursing Kay Schroer, and Accreditation Coordinator Donna Metzler. Reporters Mandy Lochr of the Bellefontaine Examiner and Mike Vetorino of WPKO/WBLL radio were also in attendance, along with guests Jim Sawyer, John Clary, and Leica McGill.

#### IN THE MATTER OF MINUTES

It was moved by Dr. Varian and seconded by Mrs. Collins that the Board approve the minutes of the February 1, 2017, regular meeting as presented. Ayes: Mrs. Watkins, Mrs. Price, Mrs. Collins, Dr. Varian. Nays: none. Motion carried.

#### IN THE MATTER OF MONTHLY BILLS

Noting that vouchers for recurring and time-sensitive bills were submitted to the county auditor on February 3, 10, 17, 24, and March 3, it was moved by Mrs. Price and seconded by Mrs. Watkins that the Board confirm the bill vouchers and order the current bills paid. Ayes: Dr. Varian, Mrs. Collins, Mrs. Watkins, Mrs. Price. Nays: none. Motion carried.

#### IN THE MATTER OF PUBLIC FORUM

James Sawyer, P.E. of JS Engineering, LLC addressed the Board on behalf of the Board of Harrison Township Trustees. He requested waiver of the sewage permit fee for their new facility as a government entity. The Board was in unanimous agreement that they did not wish to set this precedent, and Mr. Sawyer thanked them for their time and consideration.

#### IN THE MATTER OF BOARD UPDATES

Accreditation Coordinator Donna Metzler presented the health district's Strategic Plan for annual review and discussion, including process and conclusions. She also summarized completed 2016 accreditation accomplishments and updates using the Performance Management Dashboard, and discussed new actions for 2017.

#### IN THE MATTER OF CLEAN UP BIDS - SHOOTS PROPERTY

Environmental Health Director Craig D. Kauffman requested a Board decision regarding clean-up of the William Shoots property at 4840 CR 9. Two bids were received, both higher than anticipated due to approximately 100 scrap tires that require special handling. Options were debated, and it was moved by Mrs. Watkins and seconded by Dr. Varian that the Board instruct Mr. Kauffman to draft a resolution requesting the Logan County Prosecutor to seek injunctive relief under Ohio Revised Code 3707.01. Ayes: Mrs. Collins, Mrs. Price, Dr. Varian, Mrs. Watkins. Nays: none. Motion carried.

#### IN THE MATTER OF AWARDING BIDS – WATER POLLUTION CONTROL LOAN FUND

The Environmental Health Director presented two bids from an application for assistance with a failing household sewage system, noting both are from reputable licensed contractors. It was moved by Mrs. Collins and seconded by Mrs. Price that the Board award the contract to the lowest bidder as follows. Ayes: Dr. Varian, Mrs. Watkins, Mrs. Price, Mrs. Collins. Nays: none. Motion carried.

Applicant Contractor Bid Bid Award
Ivan Boggs- 100% funding Bobcat Multi-Works \$3,850.00 Bobcat Multi-Works

Wren's Plumbing \$4785.20

#### IN THE MATTER OF REQUESTS FOR VARIANCE

#### Todd Mobley, sewage installer

Mr. Mobley requested variance from Ohio Administrative Code 3701-29 to obtain annual continuing education in the first quarter of 2017 prior to 2017 registration. The code requires installers to obtain their continuing education in the year prior to registration. Mr. Kauffman explained that this continuing education would only apply to 2017 registration, and that an additional six (6) hours would be required prior to 2018 registration. It was moved by Mrs. Watkins and seconded by Mrs. Collins that the Board grant the variance. Ayes: Mrs. Price, Dr. Varian, Mrs. Collins, Mrs. Watkins. Nays: none. Motion carried.

#### David F. Maier II, PO Box 242, Huntsville

Mr. Maier requested variance from Ohio Administrative Code 3701-28 to implement a new property line two (2) feet from the existing well 2495 TR 37 West, Huntsville.. Mr. Kauffman explained that there are two homes on the property with a shared well, and a second well will be installed to facilitate the sale of the individual homes. It was moved by Dr. Varian and seconded by Mrs. Price that the Board grant the variance. Ayes: Mrs. Watkins, Mrs. Collins, Mrs. Price, Dr. Varian. Nays: none. Motion carried.

#### William T. Remlinger, 8844 SR 273, Belle Center

Mr. Remlinger requested variance from Ohio Administrative Code 3701-28 to construct a house addition three (3) feet from the existing well at the address where the code required 10 feet. It was moved by Dr. Varian and seconded by Mrs. Collins that the Board grant the variance. Mrs. Watkins, Mrs. Price, Mrs. Collins, Dr. Varian. Nays: none. Motion carried.

#### IN THE MATTER OF NURSING REPORT

Director of Nursing Kay Schroer updated the Board on the numerous activities of the nursing division.

- Organization of a parents group in opposition to the proposed transfer of oversight for the BCMH program from Ohio Department of Heath to Ohio Department of Job and Family Services
- Increased influenza hospitalizations this flu season (22 since January 18 as compared to 8 total in 2016 and 5 in 2015)
- Continuation of walk-in flu shots to the public
- Adult dental clinic April 5 at Robson Family Dentistry with 34 available appointments
- Annual 5K Walk April 29 at Southview Park commemorating Public Health and Immunizations Weeks

The following nursing statistics for January, 2017 were then presented.

Public Health: 1 home visit; 7 active lead cases/3 screenings; 5 TB skin tests; 2 BCMH visits; 14 newborn home visits; 2 bereavement contacts/1 visit; 1 head lice check

Immunization Program: 20 child clients; 21 adult clients; 32 flu shots

Women, Infants and Children: 63 new clients; 93 recertifications; 683 total participants

Communicable Disease: 23 confirmed-Chlamydia (16); Gonorrhea (3); other (4)

Health Education: 5 staff trainings/meetings; 1 public class

#### IN THE MATTER OF FINANCIAL REPORT REVIEW

Administrator Lisa G. Brown presented health district financial reports for the month of January 2017, reflecting estimated revenue and appropriations as previously authorized by the Board. She also reviewed a summary report of 2016 revenue and expenses outlining changes in fund balances. It was moved by Mrs. Watkins and seconded by Mrs. Price that the Board authorize President Harrison to approve review of the reports. Ayes: Dr. Varian, Mrs. Collins, Mrs. Price, Mrs. Watkins. Nays: none. Motion carried.

#### IN THE MATTER OF NEW CONTRACT - ONE CALL NOW

Noting that the expenditure has been approved by State WIC and the contract approved as to form by the Logan County Prosecutor, it was moved by Mrs. Watkins and seconded by Mrs. Collins that the Board approve a contract between Logan County WIC and SWN Communications Inc. d/b/a/ One Call Now for an automated reminder/recall

system at the rate of \$1452.05 for the first year including set up fee, and \$700.00 annually thereafter. Ayes: Dr. Varian, Mrs. Price, Mrs. Collins, Mrs. Watkins. Nays: none. Motion carried.

#### IN THE MATTER OF ANNUAL CONTRACT RENEWALS

It was moved by Mrs. Price and seconded by Mrs. Collins that the Board renew the annual contracts as listed below. Ayes: Dr. Varian, Mrs. Watkins, Mrs. Collins, Mrs. Price. Nays: none. Motion carried.

#### Allen County Health District

Residential and commercial plumbing inspection services on an as-needed basis for the period March 5, 2017 to March 5, 2018 at the rate of \$30.00 per hour plus mileage at the current Logan County Health District rate

#### Mental Health, Drug & Alcohol Services Board of Logan and Champaign Counties

Newborn home visits to include screening for maternal depression for the period March 1, 2017 to February 28, 2018 at the total contract amount of \$10,000.00

#### J. Christopher O'Connor, MD

Back up health commissioner and medical director services for the period April 1, 2017 to April 1, 2018 at the rate of \$1.00 per annum and \$75.00 per hour for all direct services performed

#### IN THE MATTER OF EXECUTIVE SESSION

At 2:20 p.m., it was moved by Dr. Varian and seconded by Mrs. Price that the Board enter executive session for contract negotiation. The vote on roll call: Mrs. Watkins- aye, Mrs. Collins- aye, Mrs. Price- aye, Dr. Varian-aye. Nays: none. Motion carried. The Board returned to open session at 2:27 p.m.

#### IN THE MATTER OF HEALTH COMMISSIONER CONTRACT RENEWAL

Considering the impending expiration of Boyd C. Hoddinott's contract, it was moved by Dr. Varian that the Board extend a one year contract to Boyd C. Hoddinott, MD to serve as Health Commissioner and Medical Director for the Logan County Health District for the period April 1, 2017, to March 31, 2018, at the annual salary of \$55,000.00 and under the same conditions of his current contract. Mrs. Watkins seconded the motion. Ayes: Mrs. Collins, Mrs. Price, Mrs. Watkins, Dr. Varian. Nays: none. Motion carried.

#### IN THE MATTER OF HEALTH COMMISSIONER COMMENTS

Dr. Hoddinott reminded the Board of the annual Health District Advisory Council meeting on Thursday, March 23 at 7:00 p.m.; discussed employee morale due to decreased staff and funding; and offered a brief explanation of the HIIT (High Intensity Interval Training) that staff will begin soon as a test group.

#### IN THE MATTER OF ADJOURNMENT

Confirming the next regular meeting for April 5, 2017, at 1:00 p.m., and noting that Mrs. Collins and Dr. Varian will both be absent, President Harrison adjourned the meeting at 2:38 p.m. without opposition.

Robert Harrison, President

Boyd C. Hoddinott, M.D., Secretary

# 2016

### **Logan County Health District Performance Management Dashboard**



Health District Mission:

The Logan County Health District champions a safe, healthy community.

Health Commissioner	
Boyd Hoddinott, MD	
Email:	
bhoddinott@co.logan.oh.us	

Health District Divisions	Programs	Performance Measures On:			LCHD Performance Measure Summary
Administration		Red 1	Yellow 2	Green	
Nursing/Public Health	Select a Health	0	1	3	Yellow 21%
Environmental Health	Department Division on the left to populate the	0	1	2	Toron 1
Education	Program List for that division.	0	1	2	
Full User Guide					Totals 1 5 18

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Health District Divisions	Programs	Performance Measures On:			LCHD Performance Measure Summary
	and the second second	Red	Yellow	Green	
Administration	Clinics	0	0	0	
	W.I.C.	0	0	2	Yellow
Nursing/Public Health	Outreach	0	1	2	20%
Environmental Health	Infectious Disease	0	0	0	
Education					SHL'
Return to Primary Dashboard					Totals Vellow Green



# WIC Dashboard Measure Report

Report Date:

2/28/2017

PH:937-592	9040 FAX:9:	37-592-6746									
Measu	re#	Status	1000			Key	y Penf	ormance	Measure	No. of Concession,	
1											
YTD V	alue	Targ	get	Staff Co	ntact:	Linked to Strategic Plan?		SP Objective:			
Quarter	Statu	ıs				Quarterly E	Explan	ation and	Action Plans		
Q1											
Q2											
Q3											
Q4		-									
95											
Measu	re#	Status				Key	y Perf	ormance	Measure	ilar,	
Measu 2	re#		# of o	bbese childre	en in WIC		y Perf	ormance	Measure	lieu	
			Ц	obese childre Staff Go		Linked to		SP	Measure		
2	alue	[+]	get		ntact:		y Perf		Measure		
2 YTD V 13.5	alue	[+] Targ 20.0	get	Staff Co	ntact:	Linked to Strategic Plan?	No	SP Objective:	Measure  Action Plans		
2 YTD V 13.5	'alue %	[+] Targ 20.0	get	Staff Co	ntact:	Linked to Strategic Plan?	No	SP Objective:			
2 YTD V 13.5 Quarter	'alue % Statu	[+] Targ 20.0	get	Staff Co	ntact:	Linked to Strategic Plan?	No	SP Objective:			
2 YTD V 13.5 Quarter Q1	'alue % Statu	[+] Targ 20.0	get	Staff Co	ntact:	Linked to Strategic Plan?	No	SP Objective:			



## Outreach Dashboard Measure Report Report Date: 2/27/2017

Log U Heal 310 S. Main St PM.937-392-	en Cot th Dis . Belleforta 9040 FAX: 9:	unty trict 4 ine. OH 43511 37.592-6746	——————————————————————————————————————	board iv	reas	ure Kep	OF Report Date: 2/2//2017
Measu	re#	Status		Key	y Perf	ormance l	Measure
1		[~]	ncrease # of newborn vis	its			
YTD V	alue	Targe	t Staff Contact:	Linked to Strategic	Yes	SP	
91		100	Kelly Reaver	Plan?	103	Objective:	
Quarter	Statu	ıs		Quarterly E	xplan	ation and A	Action Plans
Q1	[+]						
Q2	[-]		NATION: staff layoffs, new staf	ff being trained			
Q3	1+1			3.5			
Q4	[-]		NATION: Other agency is also of the state of	_			staff to promote and collaborate with the area agency
Measu	re#	Status		Key	Perf	ormance l	Measure
2		[+] [	ncrease # of contacts with	n existing Cl	MH far	nilies	
YTD V	alue	Targe	t Staff Contact:	Linked to Strategic	Yes	SP	4.2.2
561		300	Kay Schroer	Plan?		Objective:	
Quarter	Statu	IS		Quarterly E	xplan	ation and A	Action Plans
Q1	[+]						
Q2	[+]						
Q3							
Q4	T+I	EXPLA	NATION: Almost doubled the g	goal. Good Job!			



# Outreach Dashboard Measure Report Report Date: 2/27/2017

PH.927-592-	9040 FAX:9	37-592 6746	-			0.0116.00		
Measu	re#	Status	<b>K</b>		Key	y Perf	ormance	Measure
3			Increas	e # of new CMH c	lients			
YTD V	alue	Targ	et	Staff Contact:	Linked to Strategic	Yes	SP	4.2.2
50		42		Kay Schroer	Plan?	103	Objective:	4.2.2
Quarter	Statu	IS			Quarterly E	xplan	ation and	Action Plans
Q1								
Q2								
Q3						- 10		
Q4	[-]		ANATIO	N: annual target was me	et, no new prosp	ects		
Measu	re#	Status			Key	y Penf	ormance	Measure
4								
YTD V	alue	Targ	et	Staff Contact:	Linked to Strategic Plan?	Yes	SP Objective:	
Quarter	Statu	ıs			Quarterly E	xplan	ation and	Action Plans
Q1						-		
Q2								
Q3								
Q4								

### **Logan County Health District Performance Management Dashboard**



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Health Commissioner	
Boyd Hoddinott, MD	
Email:	
bhoddinott@co.logan.ob.us	

Health District Divisions	Programs		rforma asures		LCHD Performance Measure Summary
to the second of the second of the second		Red	Yellow	Green	
Administration	Environmental Health	0	1	1	
Nursing/Public Health	Food Safety	0	0	1	Yellow
Environmental Health					33%
Education					
Return to Primary Dashboard					Totals Vellow Order



## Environmental Health Dashboard Measure Report

Report Date: 2/27/2017

310 S. Halin St. PH: 937-592-1	Be lefontal 9040 FAX 93	7-392-6746	8	LOUIC ICC	T		
Measu	re#	Status		Ke	y Perf	ormance	Measure
1		[+] Redi	uce average miles dri	ven per insp	ection		
YTD V	alue	Target	Staff Contact:	Linked to Strategic	Yes	SP	4.1.3
8.6414	7857	9.5	Craig Kauffman	Plan?	103	Objective:	4.1.5
Quarter	Statu	S		Quarterly I	Explan	ation and	Action Plans
Q1	[~]		-	10 HA	. 0	29 -	
Q2	[+]			10.40 -	→1···	6.44	
Q3							
Q4	[+]		FION: All EH staff are performers.  PS: Observe over the next y		•		
Measu	re#	Status		Ke	y Perf	ormance	Measure
2		[~]	% of new wells sampl	led, inpected	l and ap	proved	
YTD V	alue	Target	Staff Contact:	Linked to Strategic	No	SP	
99.1	%	100%	Craig Kauffman	Plan?	No	Objective:	
Quarter	Statu	S		Quarterly I	Explan	ation and	Action Plans
Q1							
Q2		0	FION: It was in the middle over the control of the		a lot of ne	w permits but	still within the time frame to return for inspection
Q3	[+]			_			
Q4	[-]		FION: The uninspected wells: No action needed as the			·	ection cycle.



## Food Safety Dashboard Measure Report

Report Date:

2/27/2017

Measu	re#	Status	Key Performance Measure	
1		[+]	% of food safety CEU's	
YTD V	alue	Targ	Stentagio No SF	
51.1	%	50.0	% Craig Kauffman Plan? Objective:	
Quarter	Statu	IS	Quarterly Explanation and Action Plans	
Q1				_
Q2	[-]		ANATION: food safety trainings will be completed later in the year  I STEPS: continue to monitor	
Q3				
Q4	[#			
Measu	re#	Status	Key Performance Measure	
2				
YTD V	alue	Targ	get Staff Contact:  Linked to Strategic No Objective:	
Quarter	Statu	ıs	Quarterly Explanation and Action Plans	
Q1				=
Q2				-
Q3				
Q4				

### **Logan County Health District Performance Management Dashboard**



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Health Commissioner	
Boyd Hoddinott, MD	
Email:	
bhoddinott@co.logan.oh.us	

Health District Divisions	Programs	Performance Measures On:			LCHD Performance Measure Summary
		Red	Yellow	Green	
	Office of Vital Statistics	0	0	0	
	Fiscal Tracking	0	1	3	Yellow
Nursing/Public Health	Plannning	1	1	3	14%
Environmental Health	Personnel	0	0	0	
	Accreditation	0	0	5	2001
Education				,015-2 m-8	
Return to Primary Dashboard					
neturn to Filmary Dashboard					Totals 1 2 11

5 Heal	an Coi Ith Dis	unty 🧸 🛮	F	3/1/2017					
Measu	re#	Status			Ke	y Perf	ormance	Measure	
1		[~]	Finar	ncial training/education	on to BOH				
YTD V	alue	Targe	et	Staff Contact:	Linked to	V	SP	42.	***
3		4		Lisa Brown	Strategic Plan?	Yes	Objective:	4.3.1	
Quarter	Statu	IS	gibal		Quarterly H	Explan	ation and	Action Plans	
Q1								_	
Q2									
Q3	[+]							-	
Q4	[+]	NEXT	STEPS	S: Explore new formats to	present materia	l			
Measu	re#	Status			Key	y Perf	ormance	Measure	
2		1+1	Finan	icial information pres	sented to the	comm	unity		
YTD V	alue	Targe	et	Staff Contact:	Linked to Strategic	Yes	SP	4.3.3	
3		2		Lisa Brown	Plan?	163	Objective:	4.3.3	

Measu	ire#	Status	Key Performance Measure									
2		Ði	Financial information presented to the community									
YTD V	alue	Targ	get Staff Conta			SP	422					
3		2	Lisa Brow	Strategic Plan?	Yes	Objective:	4.3.3					
Quarter	Statu	s		Quarterly	Explan	ation and A	Action Plans					
Q1												
Q2	[+]											
Q3	[+]			(48)								
Q4		NEXT	ΓSTEPS: Ambassodor									
200		40.00					D 1					



## Fiscal Tracking Dashboard Measure Report

Report Date: 2/27/2017

Measu	re#	Status			Key	y Perf	ormance	Measure
3	4.		Incre	ase reserve funds				
YTD V	alue	Targ		Staff Contact:	Linked to Strategic	Yes	SP	Measurement of Priority #4
86.1	%	25.0	%	Lisa Brown	Plan?		Objective:	, , , , , , , , , , , , , , , , , , , ,
Quarter	Statu	IS		C	uarterly E	xplan	ation and	Action Plans
Q1	[+]							
Q2	22-							
Q3				-				
Q4					10.000			
Measu	re#	Status			Key	y Penf	ormance	Measure
4			Days	from issue of PO unt	il order plac	cement		
YTD V	alue	Targ	get	Staff Contact:	Linked to	No	SP	
1.57	5	2		Leica McGill	Strategic Plan?	INU	Objective:	
Quarter	Statu			The second secon	Name and Address of the Owner, where the Person of		ation and	Action Plans
Q1	[~]		ANAT	ION: staff layoffs, increase	d duties for pui	chaser		
Q2				82-1				
Q3							25.9 (A	
Q4	[#			0.0000000000000000000000000000000000000				



# Planning Dashboard Measure Report Report Date:

2/27/2017

310 5, Main St. PH.937-592-6	En Dis Beilefonta 040 FAX:93	ine, DH 43311 37-397-6746							
Measu	re#	Status	2-W		Ke	y Perf	ormance	Measure	
1		Submit 3 press releases per month to local media							
YTD V	alue	Targ	et	Staff Contact:	Linked to Strategic	Yes	SP	1.1.2	
63		27		Corinne Riegler	Plan?		Objective:	1.1.2	
Quarter	Statu	ıs			Quarterly I	Explan	ation and	Action Plans	
Q1									
Q2	[+]								
Q3		1							
Q4		NEVT	omen	0.01	118518				
		NEXT	SIEP	S: Great job					
Measu	re#	Status	SIEP	S: Great Job	Ke	y Perf	ormance	Measure	
Measu 2	re#	Status		imes a health messa					
		Status	# of t		ge is sent to	the med	dical comm	unity	
2	alue	Status [+]	# of t	imes a health messa	ge is sent to	the med	dical comm		
2 YTD V	alue	Status  [+] Targ	# of t	imes a health messa Staff Contact: Kay Schroer	ge is sent to  Linked to Strategic Plan?	the med	SP Objective:	unity	
2 YTD V	alue	Status  [+] Targ	# of t	imes a health messa Staff Contact: Kay Schroer	ge is sent to  Linked to Strategic Plan?	the med	SP Objective:	unity 1.2.2	
2 YTD V 21 Quarter	alue	Status  [+] Targ	# of t	imes a health messa Staff Contact: Kay Schroer	ge is sent to  Linked to Strategic Plan?	the med	SP Objective:	unity 1.2.2	
2 YTD V 21 Quarter Q1	alue	Status  [+] Targ	# of t	imes a health messa Staff Contact: Kay Schroer	ge is sent to  Linked to Strategic Plan?	the med	SP Objective:	unity 1.2.2	



# Planning Dashboard Measure Report Report Date:

3/1/2017

Measu	ıre #	Status		Ke	y Perf	ormance	Measure					
3		[-] % c	% of employees who have created SOP's									
YTD V	alue	Target	Staff Contact:	Linked to Strategic	Yes	SP						
68.4	%	1	Domain 8	Plan?	103	Objective:						
Quarter	Statu			Quarterly I	Explan	ation and	Action Plans					
Q1			TION: Staff layoffs EPS: reminders sent									
Q2	[-]	•	TION: Short staffed, people	learning new r	oles							
Q3	[-]											
Q4	[-]		TION: Scabies outbreak EPS: Have Health Commissio	ner send remin	ders							
Measu	re#	Status		Ke	y Perf	ormance	Measure					
4		[~] Gra	ant \$ received									
YTD V	alue	Target	Staff Contact:	Linked to	Yes	SP	421					
31407	0.67	340000	Donna Metzler	Strategic Plan?	1 65	Objective:	4.2.1					
Quarter	Statu	S		Quarterly H	Explan	ation and	Action Plans					
Q1	[-]	EXPLANA	TION: Grants needed that co	ver salaries								
		EXPLANA	TION: Time constraints									
Q2	[-]	NEXT STE	EPS: included inkind WPKO	marketing gran	nts							
Q3												
Q4			TION: No feasible grants	grant opportu	nities, loc	k at United W	ay funding, 2019 Creating Heathy Communities Grant					
A 10		2-1	To California Miles				Page 2					



# Planning Dashboard Measure Report Report Date:

3/1/2017

Measu	re#	Status			Key	y Perf	ormance	Measure	
5			% Cı	ustomer satisfaction	with first co	ntact			
YTD V		Strategic Yes Objective 1.1.3							
94.6	10.00	93.0	%	Donna Metzler	Plan?				
Quarter	Statu	IS			Quarterly E	xplan	ation and	Action Plans	
Q1									
Q2						22			
Q3					-				
Q4	[+]			ION: Great Job S: Survey to other agencies	and non-custo	mers			
Measu	re#	Status			Key	y Perf	ormance	Measure	
6									
YTD V	alue	Targ	et	Staff Contact:	Linked to	No	SP		
					Strategic Plan?	NO	Objective:		
Quarter	Statu	IS			Quarterly E	Explan	ation and	Action Plans	
Q1			- 277	_		20.50			
Q2				100000					
Q3									
Q4					×0.450				



## Accreditation Dashboard Measure Report

Report Date: 2/

2/27/2017

Measu	re#	Status	Key Performance Measure										
1			WFD p	lan is created									
YTD V	alue	Targ	et	Staff Contact:	Linked to Strategic	Yes	SP	2.3.1					
1		1		Donna Metzler	Plan?	103	Objective:	2.3,1					
Quarter	Statu	s		Quarterly Explanation and Action Plans									
Q1													
Q2	[+]			344-25		8.0							
Q3													
Q4		-											
Measu	re#	Status	and the Au		Ke	y Perf	ormance	Measure					
2	27422		Four A	nnual Satisfaction S	Surveys								
YTD V	alue	Targ	rget Staff Contact:		Linked to Strategic	Yes	SP	Priority 1 & 2					
4		4		Donna Metzler	Plan?	103	Objective:	Thomas T & 2					
Quarter	Statu	IS		C	uarterly E	Explan	ation and	Action Plans					
Q1						1436							
Q2													
Q3													
Q4	1+	NEXT	STEPS: (	Change target audience f	or surveys								



# Accreditation Dashboard Measure Report

Report Date: 2/2

2/27/2017

Measu	re#	Status			Key	Perf	ormance	Measure	
3			% of	Healthy Habits Heal	lty You mee	tings a	tended		
YTD V	alue	Targ							
90.0	%	90.0	%	Donna Metzler	Strategic Plan?	No	Objective:		
Quarter	Statu	s			Quarterly E	xplan	ation and	Action Plans	
Q1			23						
Q2							<u></u>		
Q3								-	
Q4	[-]			ON: Many alternate meeti				ies outbreak	
Measu	re#	Status			Key	Penf	ormance	Measure	
4		[+]	# QI <sub>I</sub>	projects completed p	er year				
YTD V	alue	Targ	get	Staff Contact:	Linked to Strategic	Yes	SP		4.1.3
1		1		Donna Metzler	Pian?	165	Objective:		4.1.5
Quarter	Statu	S			Quarterly E	xplan	ation and	Action Plans	
Q1			200	=		\$25)	=	=	_
Q2									
Q3						2015			= = =
Q4									



# Accreditation Dashboard Measure Report

Report Date: 2/27/2017

Measu	re#	Status	Key Performance Measure		
5		[+]	% of measures completed		
YTD V	alue	Targe	Stratagic Var SP		
83		80	Donna Metzler Plan? Objective:		
Quarter Status Quarterly Explanation and Action Plans					
Q1					
Q2					
Q3					
Q4	[-]		ANATION: Scabies outbreak tied up many people  STEPS: Remind domain leaders to schedule meetings		
Measure #		Status	Key Performance Measure		
6					
YTD V	alue	Targe	Strategic No SF		
			Plan? Objective:		
Quarter	Statu	ıs	Quarterly Explanation and Action Plans		
Q1					
Q2					
Q3		8			