Mandy M. Gagliardi Bio
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My name is Mandy Gagliardi and I am a Senior Design Analyst with the Office of Technology and Digital Innovation. I started my career in IT at 21 years old as a corporate IT trainer. I have been with the university for 13 years starting as an agent at 8Help. I currently write much of the documentation for MS 365 and other services and tools managed and supported by the OTDI. My passion project over the last three years has been the creation and release of Administrative Resource Center, also know as the ARC. I love sharing new technology and concepts with all of my students. I am originally from the great state of New York but 25 years later I guess I'd say I'm a Buckeye at heart.