

SKYPE FOR BUSINESS

Service and Migration Overview



PHONES VS UNIFIED COMMUNICATION

Phone

- Make calls
- Receive calls
- Voice mail
- Three way calling
- Simultaneous ring
- Call forwarding

Account types and use cases

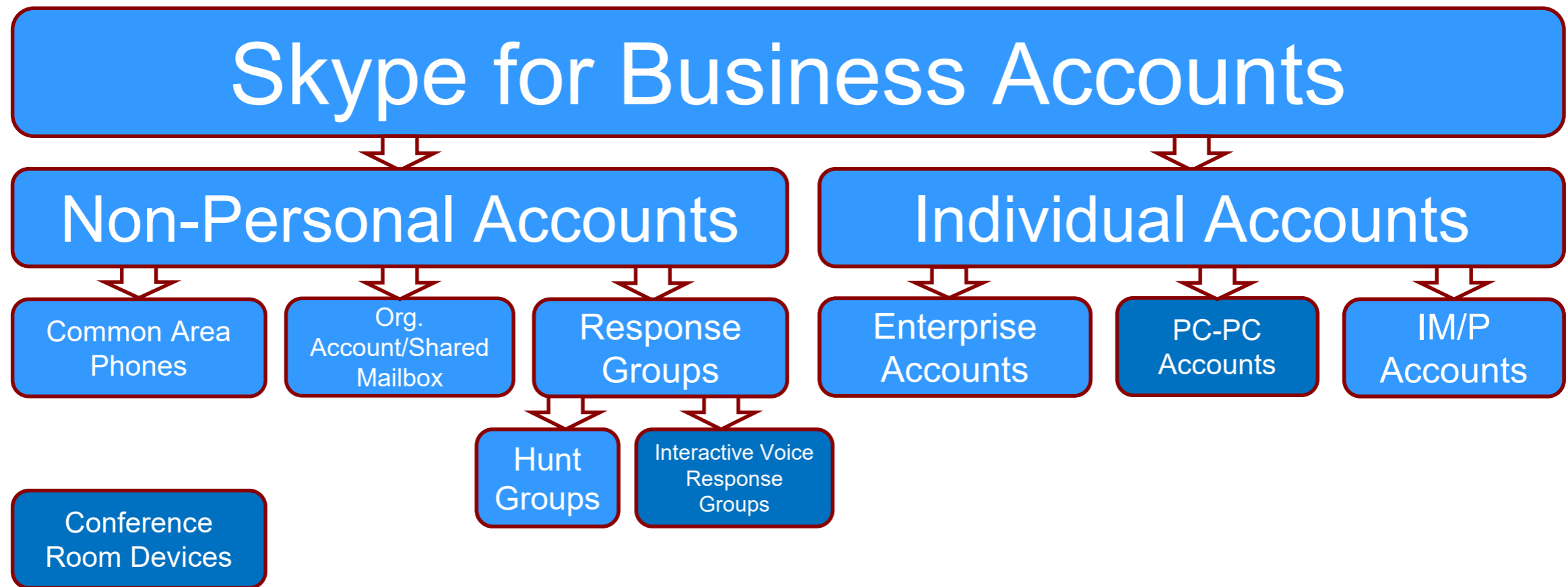
<https://osu.box.com/s/y57rp5tiijqjh5iry5bevovctyip1d3f>

Unified Communications

- Everything your phone does and more
- Your cell phone can become your work phone
- Your computer is your phone
- Phones are run off of the network
- Instant messaging
- Presence awareness
- Conferencing – voice and/or video
- Screen sharing
- Outlook integration



NEW SERVICE FEATURES



Life Safety (Elevator, Fire alarm), Fax, modem and Lennel Lines will stay on analog circuits

NEW SERVICE FEATURES

Enterprise Accounts

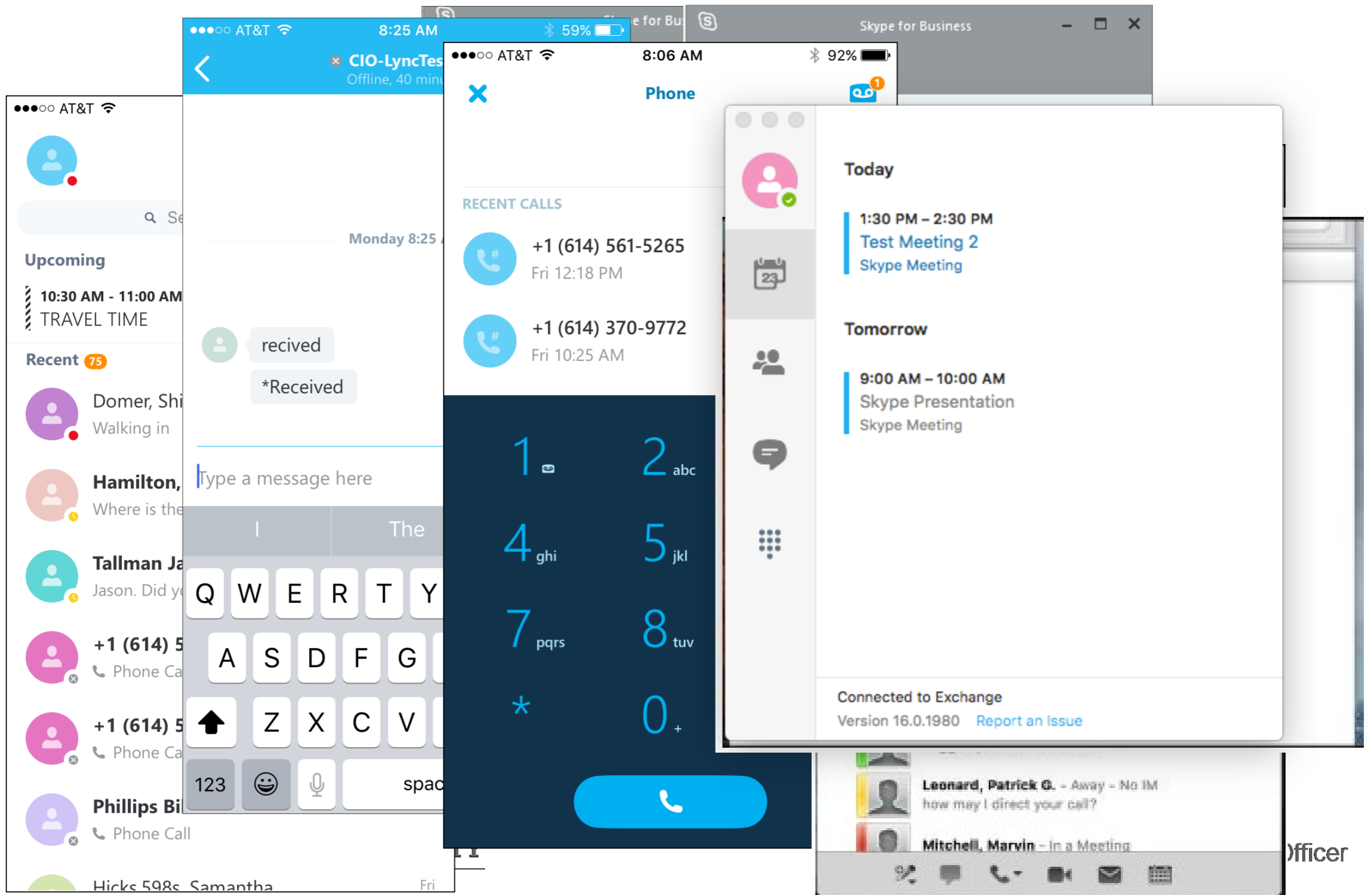
- Same voice account as today
- Multi-person audio/video conferencing
- E911 Support
- Exchange UM (UES) integration (voice mail)
- Local and Domestic LD included (no charge)
- Enhanced White boarding, Polling and Q&A sessions
- Desktop/Application Sharing
- Conferencing Service

Additional Services

- Conference room devices
- Departmental numbers
- Call tree services
- Team calling/response groups
- New audio/video CODECs



NEW CLIENTS



DEVICES

USB



Specialized



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MIGRATION EXPERIENCE

- Seamless transition between systems
- Current phone number will be maintained
- Attended migration with technician
- Migration time of approx. 30 min
 - Includes demo of device and features, placing and receiving test calls



Q&A

Questions?

- Addition Information Links
- Skype for Business Project go.osu.edu/skypeproject
- Skype for Business Knowledgebase go.osu.edu/skypehelp or ocio.osu.edu/kb05111



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