OhioSTART Dashboard: Explaining the Numbers

Bolded Black Text indicates the name of a field in the Needs Portal.
Bolded Blue Text indicates the name of a field on the Dashboard.

UPDATE: DASHBOARD

- In March 2021, we updated the calculations used in the Dashboard to mirror those used in the Timeline Report (accessible in the Needs Portal).
- A screening tool is considered to be complete if the tool **Date** has been entered. If there is a **Score** for the tool, but no **Date**, the tool is not counted as complete. (Not that a Score without a Date can only occur on an older tool that was entered in the first Needs Portal system)
- Note that while the labels on the Dashboard state "families" we are counting Program Terms. This means that if a family comes through the program a second time, they will be counted twice.

Overview

Dashboard Element	#	Display Chart	Map	Description
Since Implementation				
# Families by County		X	X	Total number of unique **Program Terms** - uses the **Case Location** field of the family. Colors indicate Cohorts.
Family Counts — For program terms with a Referral Date* within the selected timeframe.				
Total	X			Total number of unique **Program Terms** entered in the Needs Portal. (If a family has gone through two program terms, or the same family has been entered into the system twice, that will count as two.)
Open	X			Number of unique **Program Terms** where the **Program Closed Date** field (on the Program Term) is blank.
Closed	X			Number of unique **Program Terms** where the **Program Closed Date** field is populated (i.e., not blank).
# Families Starting the Program by Month		X		Total number of unique **Program Terms** with a **Referral Date** in a given month. (If the Agreement date is blank, the SACWIS Open Date for the family will be used.)
Participants . — For participants with a Referral Date* in the selected timeframe. ** Family Members that have not been added as Program Participants are not counted on the Dashboard.				
Adults	X			Total number of participants added to a **Program Term** where the **Family Role** is *Adult (Mother), Adult (Father),* or *Adult (Other).*
Children	X			Total number of participants added to a **Program Term** where the **Family Role** is *Child.*
Children per Family	X			Total # of participants added to a **Program Term** whose **Family Role** is *Child* divided by **# of Cases**
Children by Age & Referral Date		X		Age is calculated as **SACWIS Open Date** minus the **Date of Birth**, for all program participants where **Family Role** equals *Child.*

** If no **Referral Date** is entered for the program term, then the **SACWIS Open Date** is used.*

Parent Screening

Dashboard Element	Display		Description
	#	**Chart**	
UNCOPE			
UNCOPE: Since Implementation			
Families	X		Total number of unique **Program Term IDs** entered in the Needs Portal.
Families with an UNCOPE	X		Count of how many **Program Term IDs** have at least one completed UNCOPE.
Families with no UNCOPE	X		Count of how many **Program Term IDs** do not have at least one completed UNCOPE.
UNCOPEs administered between the selected dates			
Completed UNCOPEs	X		Count of completed UNCOPEs.
On Time UNCOPEs	X		Number of UNCOPEs completed within 30 days of **SACWIS Open Date**.
Average Days to Completion	X		The average length of time (days) between the **SACWIS Open Date** and **Date** recorded with the UNCOPE, for each completed UNCOPE.
# of completed UNCOPES		X	Count of completed UNCOPEs by month administered.
% of UNCOPEs completed within 30 days of SACWIS Open Date		X	Percentage of completed UNCOPEs that were completed within 30 days of the **SACWIS Open Date**, by month administered.
# of UNCOPEs by Score (Average score = #.#)		X	Count of how many UNCOPEs have been completed at each score. The average **Score** of completed UNCOPES is displayed in the title of the chart.
ACE NOTE: ACES are reported for mothers and fathers only.			
ACE: Since Implementation			
# Required ACEs	X		Total number of program participants with a **Family Role** of *Adult (Mother)*, *Adult (Father),* or *Adult (Other)*.
Completed ACEs	X		Count of ACEs (with a date) for adult program participants (*Adult (Mother)*, *Adult (Father),* or *Adult (Other))*.
Incomplete ACEs	X		Count of how many adult program participants (*Adult (Mother)*, *Adult (Father),* or *Adult (Other))* do not have a completed ACE.
ACEs administered between the selected dates			
Completed ACEs	X		Count of ACEs (with a date) for adult program participants (*Adult (Mother)*, *Adult (Father),* or *Adult (Other))*.
On Time ACEs*	X		Number of ACEs completed within 30 days of **START Referral Date**.
Average Days to Completion*	X		The average the length of time (days) between the **START Referral Date** and **Date** recorded with the ACE, for each completed ACE.
# of completed ACEs		X	Count of completed ACEs (for all adult program participants) by month administered
% ACES completed within 30 days of START Referral Date*		X	Percentage of the completed ACEs (above) that were completed within 30 days of the **START Referral Date,** by month administered.
# of ACEs by Score (Average score = #.#)		X	Count of how many ACEs (for all adult program participants) have been completed at each score. The average **Score** of completed ACEs is displayed in the title of the chart.

** If the Program Term does not have a **Referral Date**, then then this cannot be calculated and the ACE will be appear as Incomplete on the Dashboard.*

Child Screening

Dashboard Element	Display #	Chart	Description
CTAC (0-5)			
CTAC (0-5): Since Implementation			
CTACs (0-5) Needed	X		**CTACs (0-5) Completed** plus **CTACs(0-5) Not Completed**
CTACs (0-5) Completed	X		Count of completed CTACs (0-5 version).
CTACs (0-5) Not Completed	X		Count of individuals currently aged 0-5 who do not have a completed CTAC. Current age is the date of the data extract minus **date of birth**
CTACs (0-5) administrated between the selected dates			
Completed CTACs (0-5)	X		Count of Completed CTACs (0-5 version).
On Time CTACs (0-5)*	X		Number of CTACs (0-5) completed within 30 days of **START Referral Date**.
Average Days to Completion*	X		The average the length of time (days) between the **START Referral Date** and **Date** recorded with the CTAC (0-5) for each completed CTAC (0-5 version).
# of completed CTACs (0-5)		X	Count of completed CTACs (0-5 version) by month administered
% CTACs (0-5) completed within 30 days of START referral		X	Percentage of completed CTACs (0-5 version) that were completed within 30 days of the **START Referral Date**, by month administered.
# of CTACs (0-5) by Score (Average score = #.#)		X	Count of how many CTACs (0-5 version) have been completed at each score. (The number of CTACs in this chart may differ from the **CTACs (0-5) Completed** if there are CTAC's that have no score. (These are addressed in the QA process.) Average **Score** of completed CTACs (0-5 version) is in the chart title.
CTAC (6-18)			
CTAC (6-18): Since Implementation			
CTACs (6-18) Needed	X		**CTACs (6-18) Completed** plus **CTACs(6-18) Not Completed**
CTACs (6-18) Completed	X		Count of completed CTACs (6-18 version).
CTACs (6-18) Not Completed	X		Count of individuals currently aged 6-18 who do not have a completed CTAC. Current age is the date of the data extract minus **date of birth**
CTACs (6-18) administered between the selected dates			
Have CTAC (6-18)	X		Count of Completed CTACs (6-18 version).
On Time CTACs (6-18)*	X		Number of CTACs (6-18) completed within 30 days of **START Referral Date**.
Average Days to Completion*	X		The average the length of time (days) between the **START Referral Date** and **Date** recorded with the CTAC (6-18), for each completed CTAC (6-18 version).
# of completed CTACs (6-18)		X	Count of completed CTACs (6-18 version) by month administered
% CTACs (6-18) completed within 30 days of START referral		X	Percentage of completed CTACs (6-18 version) that were completed within 30 days of the **START Referral Date**, by month administered.
# of CTACs (6-18) by Score (Average score = #.#)		X	Count of how many CTACs (6-18 version) have been completed at each score. (The number of CTACs in this chart may differ from the **CTACs (6-18) Completed** count if there are CTAC's that have no score. These are addressed in the QA process.) Average **Score** of completed CTACs (6-18 version) is in the chart title.

** If the Program Term does not have a **Referral Date**, then then this cannot be calculated and the CTAC will be appear as Incomplete on the Dashboard.*

FPM Contacts

- FPM contacts reported on the Dashboard are drawn from data entered in Mentor Contact Logs.
- Contacts reported on the Dashboard are those Mentor Contacts logged into the Needs Portal that have face-to-face (in-person or video) or phone contact with other parties (i.e., not text or email).
- To qualify as a first FPM visit, a visit must meet the following criteria:
    1. **Date** of contact is after the **SDM Date**. (If there is no **SDM Date**, we cannot determine if a contact meets the criteria for a first visit.)
    2. **Unsuccessful attempt** = No (unchecked)
    3. **Secondary contact** = No (unchecked)
    4. **Method** = "In-person, Video Call, Voice Call (Phone).

Dashboard Element	Display #	Chart	Description
Qualifying first FPM contacts			For program terms with an Referral Date between the selected dates
Families with a Qualifying 1st Contact	X		Count of unique **Program Term IDs** that have at least one mentor contact that meets the qualifications for a first visit.
Families with Contact, but No Qualifying First Contact	X		Count of unique **Program Term IDs** that have at a mentor contact entered into the system, but none of the contacts meet the qualifications required for the first visit.
Families with No Mentor Contacts	X		Count of unique **Program Term IDs** that have not contacts logged in to the system. (Remember we don't ever count text or email contacts on the Dashboard.)
Families with a Qualifying Contact within 7 Days	X		The number of **Program Terms with a Qualifying 1st Contact** within 7 days of the **SDM Date**
Average # Days to 1st Qualifying Contact	X		The average number of days that it took for the first qualifying mentor contact to occur. Calculated as the sum of the number of days from the **SDM Date**.to the **Date** of the 1st FPM visit on the Program Term divided by the number of **Program Terms with a Qualifying 1st Contact.**
Total Activity			FPM contacts occurring between the selected dates
# of Contacts	X		The total number of mentor contacts logged into the Needs Portal.
Average # Contacts Per Family	X		The average number of mentor contact per **Program Term ID**. Calculated as the **# of contacts** divided by the number of program terms that have at least 1 contact.
# of Contacts with Duration Entered	X		Count of mentor contact where the **Duration** field is filled in.
# of Contacts with No Duration Entered	X		Count of mentor contact where the **Duration** field is blank. Note: This is not necessarily a data entry error; this might have been a meeting that was cancelled or an attempt to see a parent.
Total FPM Time (Hours)	X		In hours, the total amount of time spent on mentor contact – based on the **Duration**.
Average Length of Contact (Minutes)	X		The average length of each mentor contact. Calculated as the **Total Time (Hours)** divided by the **# of Contacts with Duration Entered**, and then multiplied by 60 to report in minutes.
% of FPM Contacts by Length of Time		X	Using the **Duration**, we display the percentage of mentor contacts that fall in each length category. The denominator used to calculate the percentage is **# of Contacts with Duration Entered**.