

# WELCOME!

## Introduction

This document provides a general introduction to CarmenCanvas, the Ohio State University's learning management system and provide online students with an overview of the College of Social Work's online course design.

## The Basics: CarmenCanvas and Support

- ▶ <https://carmen.osu.edu>, the link to CarmenCanvas: The Ohio State University's learning management system. You may also see this referred to as Canvas or just Carmen.
- ▶ **Canvas Mobile**, an app that will allow you to participate in discussions, review course content, send messages and check your grades.
  - Hint: When you download the application, search for "Ohio State University" (note, no The, even though we usually emphasize that!) and you will be prompted to log with your name.#.
- ▶ OSU HelpDesk
  - The OSU HelpDesk is staffed 24/7/365, so there is always someone there to help you. If you are on campus, there are also on-site walk-in support options
  - **IT Resources for Students**
  - To initiate a support ticket you may:
    - **Call:** (614) 688-4357
    - **Email:** [8help@osu.edu](mailto:8help@osu.edu)
    - Use the **self-service portal:** <https://osuitsm.service-now.com/selfservice/>
- ▶ CarmenCanvas Tutorials
  - **Getting Started with CarmenCanvas**
  - **Navigating CarmenCanvas**

## College of Social Work Online Courses

- ▶ Course Format
  - Weekly Modules



## Introduction to CarmenCanvas and Online Courses

- Courses are designed with weekly modules. Each module follows the same consistent format below, so information should be easy to find whenever you need it,
  - Introduction, Objectives and Tasks
    - A brief introduction to the topic, objectives the week will cover, and a list of tasks that need to be completed.
  - Coursework
    - The course content; including a variety of content sources, often including readings, lectures, links to web resources and multimedia materials like videos.
  - Discussions
    - Weekly class discussions follow the content topic and help students explore case studies, scenarios, questions, etc., to reach a deeper understanding on the topic and build community.
  - Live Class Session
    - If there is a session for this week, this will provide information about the topic(s) covered.
  - Checkpoint
    - Reminders and requirements for upcoming assessments. Week 1 Checkpoint will provide information about all assignments for the course.
  - Weekly Wrap Up
    - A summary of the week's topic and activities and also provides a window into the upcoming week's content.
- Synchronous / Asynchronous
  - College of Social Work courses are primarily asynchronous, but most MSW courses provide 3-4 synchronous sessions for students to interact live with one another and faculty. These sessions are recorded, so students may review them and complete a brief Live Class Session worksheet afterward if they cannot or choose not to attend the live session.
- ▶ Weekly Schedule
  - Online courses follow a weekly schedule, with new materials opening on Sunday morning and most assignments being due on Saturday evening.
  - Each course will have **weekly** interaction between students and faculty through discussions, assignments or live class sessions.
  - This weekly schedule helps you manage your online course workload, create a learning community, and ensure compliance with Ohio State University and accreditation standards.

