

# Justin Hong

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## EDUCATION

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**Ohio State University**  
Bachelor of Science: Biology  
Class of 2021

August 2017 – present

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## WORK EXPERIENCE

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**Lifeguard**  
American Pool NJ, Edison, New Jersey

July 2016 – August 2016

- Consistently provided friendly guest service and heartfelt hospitality.
- Promptly and emphatically handled guest concerns and complaints.
- Demonstrated integrity and honesty while interacting with guests, team members, and managers.
- Provided a safe environment for guests and patrons.
- Enforced rules to ensure safety of guests and patrons.

**Parking Ambassador**  
City of Summit, Summit, New Jersey

April 2017 – August 2017

- Greet pedestrians and parkers entering the parking lot.
  - Provide help to pedestrians who need assistance using the parking machines.
  - Provide service to machines when machines are not functioning properly.
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## SKILLS

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- Self-motivated
- Strong verbal communication
- Extremely organized
- Team leadership