

Abigail Falcone

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Education

The Ohio State University

Bachelor of Arts in Public Policy, Leadership, and Management
Minors in Business and Communication

GPA: 3.94

May 2022

Leadership Experience

The Ohio State University Office of Undergraduate Admissions

University Ambassador

- Provide a friendly and welcoming environment upon arrival to Ohio State
- Lead 90 minute informational walking tours twice a week to 15-20 prospective students and families
- Communicate Ohio State information in a unique and personal way
- Demonstrate listening and critical thinking skills when answering questions

Columbus, OH
2019-Present

Undergraduate Student Government

Committee Representative

- Raise awareness for sustainability on campus through recycling campaigns
- Advocated for students on issues specifically relating to diversity on campus
- Created and promoted an annual event for 30 students encouraging civil discourse on campus

Columbus, OH
2018-Present

Mitchells Brothers Ice Cream

Customer Service Team Leader

- Trained five new employees on workplace and customer service expectations
- Supervise new employees during first days of employment
- Greet customers and assist with customer needs
- Communicate with customers over the phone to take orders and answer questions
- Advertise and recommend different menu items

Westlake, OH
2016-2019

Volunteer Experience

Mount Leadership Society Scholars

Recruitment, Outreach, and Welcome Committee Chair

- Selected to participate in a two year scholars program based on leadership and service
- Serve as a Recruitment, Outreach, and Welcome Committee Chair
- Complete service projects at various Columbus non-profits such as The Community Kitchen Inc.
- Create promotional videos and advertisements for the organization
- Recruit incoming freshman through high school visits and letter writing campaigns
- Complete leadership training and development through workshops
- Assisted in an annual fundraiser for the Mid-Ohio Foodbank to raise \$3,555
- Selected to travel to Washington D.C. to observe leadership in government
- Designed service projects for Ohio State Hillel and U.S. Together

Columbus, OH
2018-Present