# EMMA COLON

## **Operations** Assistant

# CONTACT -

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Columbus, OH, 43210

EDUCATION -

## OHIO STATE UNIVERSITY

Columbus, OH

B.A. Digital Media Communications Candidate (Expected graduation Mar 2023)

Relevant Coursework

Fundamentals of Engineering Introduction to Programming in Java

Awards & Honors

Top 10% of graduating class

## Extracurricular Activities

Softball Team Volunteer at Leetonia High School Volunteer at Angels for Animals

#### ADDITIONAL SKILLS

Skilled with Microsoft Suites and Social Media

# CAREER OBJECTIVE

Focused Digital Media Communications major currently attending Ohio State University, with 1.5 years of work experience. Aiming to leverage a proven knowledge of customer communications and telephone etiquette skills to successfully fill the Operations Assistant role at your company. Frequently praised as diligent by my peers, I can be relied upon to help your company achieve its goals.

# NAL EXPERIENCE

#### CASHIER/CLERK

Leetonia High School, Leetonia, OH / Nov 2016 – Apr 2018

- Answer customers' questions, and provide information on procedures or policies.
- Sell tickets and other items to customers.
- Assist with duties in other areas of the store, such as monitoring fitting rooms or bagging and carrying out customers' items.
- Assist customers by providing information and resolving their complaints.

## REFERENCES

References available upon request