## July 25, 2019 10:30 a.m. to 12 p.m. Stillman Hall 115

Theme: Implicit Bias/Did They Really Just Say That?

Guest: Lena Tenney, Coordinator of Public Engagement, Kirwan Institute for the Study of Race &

Ethnicity, Race and Cognition Program

## Introduction: Lena Tenney

- Discussion of their background, topic
- Focus on Implicit Bias in professional setting
- Statistics: from survey Kirwan took, questions include:
  - If they experienced/observed a comment that made them uncomfortable? If so, did someone intervene?
  - If you chose not to intervene? Why: fear of safety, fear of judgment, did not know what to do or say, did not feel comfortable intervening
  - Now have database for prospects, have on-campus recruitment event each fall, and staff attend recruitment events

## Discussion:

- Self-Reflection (Think/Pair/Share)
- Prompt: Factors that contribute to disconnect between how often people witness bias and how often people intervene?
- What factors might make you hesitant to intervene in a bias incident?
- What other goals can be achieved by speaking up?
  - If you don't think you can change the person—part of changing the type of space you are in
  - Focus on mitigating harm to people in the space
  - Prevention of normalizing the racist, etc. comments
  - Framing it is this is not how things are done here, i.e. at Ohio State
  - Make it clear where you stand, be prepared ahead of time to establish where you stand (example of navigating family holidays)
  - Role of culture and context (is something lost in translation)
  - Embracing the messiness
  - Recognizing that understanding may happen over time, speaking one's truth
- Benefits of Inclusive Learning Environments
  - Tied to better outcomes for all students
  - Student engagement increases
  - Better cognitive complexity in problem solving; innovation in problem solving in team environments
- What does it mean to be an active bystander?
  - Term comes from sexual assault training
  - Bystander effect: Diffusion of responsibility, the more people present, less likely people will take action, common reaction in emergency situations
  - Social influence: groups monitor behavior and people don't want to violate norms
- Who can be an Active Bystander?
  - Everyone, not just those in power

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- In big and small ways
- For you, is there a difference between when a comment targets your identity vs. your identity not being targeted? Why? Does this influence how you address the situation?
  - In group, many feel differently
  - Easier to speak about your own group, matter of expertise, also better knowledge of terms, sometimes disagreement within communities about correct terms
  - Why more difficult to speak on your own behalf? Emotional connection
  - What if you are in a majority group?
    - People listen to others from dominant identities if they are in the same group
- Be strategic with people already in your life
  - Ask people how you can be an ally for them (context, dynamics, type of support) and ask for consent to have the conversation
  - Focus on how to frame a conversation (i.e. "I'm not an expert, but")
  - Navigating discussions where multiple identities are involved (intersectionality)
  - o Draw from Improv "Yes and" rather than "Yes, but"
- Oppression looks different in different forms
  - Focus on avoiding "Oppression Olympics:" I.e. "Yes, but"
- Challenges of navigating equity work
  - Recognizing complexities and not watering stuff down
  - Stay focused without ignoring stuff
- Kirwan Institute focuses primarily on race/ethnicity
  - $\circ$   $\;$  Studies show whites avoid discussion of race
  - Whites/People of Color have different concerns about talking about race
    - Need to recognize these realities and still proceed
- Context Matters
  - OK to read power dynamics, practice self-preservation, personal values and priorities
- Implicit Bias
  - Helps explain how well-meaning people say offensive things
  - $\circ$  Intent  $\rightarrow$ Effects of implicit bias $\rightarrow$ Outcomes
  - Kirwan Institute has a free online training platform (geared to K-12, but applicable to higher education); rolling out a new training for Wexner Medical Center that focuses on implicit bias in healthcare
- Inclusion vs. Justice
  - Whose ideas will be taken seriously?
  - Have everyone's ideas been heard?
  - Justice=people getting credit for their ideas
  - Inclusion=is the environment safe for everyone to belong?
  - Justice=whose safety is minimized?
  - This framing comes from Dafina-Lazarus Stewart, Inside Higher Ed
- How can I be an Active Bystander?
  - Strategies for speaking out?
    - Use humor, "punching up," not down, flip script on social norms
      - Be literal/refuse to rely on the assumption being made
        - I.e. avoid normalized offensive phrases

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- Ask questions that invite discussion, redirect people to the evidence and away from "fit," "polish," etc.
- Say you are uncomfortable
- Use direct communication—use "I" statements
- Remind people of their values and institutional values.
- For more information and resources from the Association of Graduate & Professional Administrators, visit <u>http://u.osu.edu/agpa/</u>
- To join the email listserv, visit <u>www.go.osu.edu/joinagpa</u>

